

Toronto Hydro-Electric System Limited  
5800 Yonge Street Telephone: 416-542-8000  
Toronto, Ontario Facsimile: 416-542-3429  
M2M 3T3 www.torontohydro.com



Please fill out this information **in full**:

**ATT: Maria D'Orazio – Accounts Receivable**

## **New Customer Information<sup>1</sup>**

***Name of Company:*** \_\_\_\_\_

***Address:*** \_\_\_\_\_

***Occupancy date:*** \_\_\_\_\_

***Contact Telephone #:*** \_\_\_\_\_

***Business Telephone #:*** \_\_\_\_\_

***Employer/Co-Owner/Tenant Name:*** \_\_\_\_\_

***Driver's License #:*** \_\_\_\_\_

***Date Of Birth (dd/mm/yy):*** \_\_\_\_\_

***Customer Signature:*** \_\_\_\_\_

## **Property Owner / Landlord Information**

***Contact Name:*** \_\_\_\_\_

***Mailing Address:*** \_\_\_\_\_

***Contact Telephone #:*** \_\_\_\_\_

***Contact Fax #:*** \_\_\_\_\_

**Please ensure this form is completed; if you have any question or concerns please contact Maria D'Orazio – Accounts Receivable Phone:416-542-3100 ext. 50037 or e-mail: mdorazio@torontohydro.com**

<sup>1</sup> Please refer to our Privacy Policy at [www.torontohydro.com/electricsystem/privacypolicy](http://www.torontohydro.com/electricsystem/privacypolicy) for more information regarding our use of your personal information.

**Thank you,  
Toronto Hydro-Electric System Limited**

The '**Personal Information Protection and Electronic Documents Act**' came into effect January 1, 2004 for all provincially-regulated businesses. This new federal law now applies to all personal information collected, used or disclosed by all private sector companies in the course of doing business with their customers.

We recognize that your information is private. We have developed a Privacy Policy for Toronto Hydro-Electric System Limited (THESL), in compliance with the new law, that governs our collection, use disclosure and protection of your personal information.

You can access our Privacy Policy at [www.torontohydro.com/electricsystem/privacypolicy](http://www.torontohydro.com/electricsystem/privacypolicy) or you can call us at 416-542-8000 to request a copy of this policy. We are committed to protecting your privacy and would like to take this opportunity to inform you about the personal information we collect, how it is used, how we protect your confidentiality and your rights with respect to this information.

**What is this information used for?**

- To identify or contact customers, respond to customer inquiries and otherwise maintain business relations with customers.
- To deliver and maintain electricity service.
- To bill and collect payment
- To establish credit worthiness.
- To sign up for pre-authorized payment.
- For legal, regulatory and electricity market operation requirements.
- To help prevent or investigate fraud, theft of power or other breaches of the law.
- To provide customers with information about THESL services, the electricity industry and rates.
- To request customer participation in surveys or contests.
- To notify customers about events or causes sponsored by THESL or its parent company, Toronto Hydro Corporation.