CONDOMINIUMS
PAINTBOX

March 25, 2014

Dear Residents,

It has come to our attention that Domestic Hot water lines are not hot enough recently. We have been investigated the source of the hot water and mechanical rooms and it appears that the main building equipment are working properly in this time.

As the second step, we need to know what units and what locations of plumbing need to be addressed and reviewed, so we need all residents to participate in this project. Please take your time and just check the hot water taps in your condo then answer the below questions until **Friday, March 28, 2014**. This information is very important for us to complete our investigation and research. We may need to do a local inspection of the affected units for analysing this information and necessary action. We are guessing that there is a possibility of Cross Over in one of the plumbing lines, if so; we will be able to fix the problem in a short time and with the minimum cost.

Q1- Are you experiencing the hot water problem in your unit? If yes, When started?

Winter 2014 ☐   Fall 2013 ☐   summer 2013 ☐   spring 2013 ☐   winter 2013 ☐

Q2- What locations have you noticed this deficiency?

Kitchen ☐   Main Bathroom ☐   Ensuite Bathroom ☐   Washing Machine ☐

Q3- How long should you wait to feel the hot water is running from the tap?

Less than 5 m.☐   between 5 to 10 m.☐   between 10 to 15 m.☐   more than 15 m.☐

Q4- Did you recently buy new appliances or plumbing equipment? Yes ☐ , No ☐

Q5- Have you ever done any renovations on your Kitchen or Bathrooms? Yes ☐ , No ☐

Q6- What is your Unit Number?

Thank you for your participation and your cooperation. You may find this form on the Paintbox Media Library or Concierge Desk. Please complete the form and send it back to us **by Email to paintboxpm@rogers.com or fax to 647-346-2319 or leave it at the Concierge Desk.** We will announce the results of this research and inspections as soon as we find the source of the problem.

Yours Truly,
Daniel Mousavi
Property Manager